



# VOLUNTEER FAQ

## WHAT IS MOMENTUM

**We are about connecting youth to God, helping them understand where they belong in God's kingdom and how they can know God's purpose for their lives.** Momentum Youth Conference creates an atmosphere conducive to learning, listening, serving, and following Jesus.

Students come to this experience expecting to encounter God, to be challenged in their faith, to learn and be reminded of truth from God's Word, to strengthen their relationships with their youth group and peers, and to have lots of fun!

## THE INFO BELOW SHOULD ANSWER MANY OF THE QUESTIONS THAT YOU MAY HAVE ABOUT WHAT IT MEANS TO VOLUNTEER AT MOMENTUM

Before filling out the application online, we ask that you read this information in its entirety to fully understand the commitment and opportunity. Our volunteers are referred to as "Crew Members." Please complete the Crew Member (volunteer) application AFTER reading this FAQ. Thank you for your willingness to serve with us!

## WHO CAN HELP AT MOMENTUM?

In order to make Momentum possible, we will need Crew Members who are willing to serve throughout the entire conference in various roles. You may apply to volunteer if you have been **out of high school at least one year.**

## WHAT IS THE APPLICATION PROCESS FOR VOLUNTEERING AT MOMENTUM?

To begin the process, fill out the Crew Member application online. After filling out the application we will touch base with you shortly. If you do not receive the confirmation email, please let us know by emailing **registrar@buildmomentum.org**. We will be happy to continue to accept volunteers as space allows.

## WHAT IF I AM ACCEPTED TO VOLUNTEER BUT THEN AM UNABLE TO ATTEND?

If you apply and then find out that you cannot serve, please contact us no later than June 1 so we can fill your position. We ask for this time frame so that we can avoid turning away others who are able to volunteer. No-shows create significant challenges for our Crew Team Coordinator, so the most advanced notice we can have, the better. We realize last minute emergencies arise and alter your ability to serve.



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## WHERE WILL I STAY

Momentum Crew Members stay on campus in Staff/Crew housing separate from youth group housing.

## WHAT IS THE COST

Momentum underwrites a large portion of the registration cost for Crew Members as they have significant serving roles each day. The reduced rate that the Crew Members pay is **\$295 which includes your housing and meals for the week**. As there are 25-30 Crew Member positions available, payment of the initial **\$75 deposit** is the determining factor for securing your Crew Member spot. Any registrations without a **deposit paid by June 15** will be considered an available position to be filled by someone else.

- Deposits are only refundable up until June 15.
- After June 15 deposits are non-refundable.
- After June 15, the registration rate increases to \$360.

## WHAT IF I NEED TO CANCEL?

If you need to cancel your Momentum Crew Member registration, please contact [registrar@buildmomentum.org](mailto:registrar@buildmomentum.org) (whether you have submitted the payment or not). Deposits are only refundable up until June 15. After June 15 deposits are non-refundable. Anything paid above the \$75 deposit will be refunded in the way it was paid (to either the credit card used or by check if paid by check). No refunds are issued after the start of conference.

## HOW MUCH OF THE CONFERENCE WILL I BE ABLE TO ATTEND?

We want you to be able to attend as much of Momentum as possible, but also know that some programming may overlap with your Crew Member responsibilities. Please come willing to serve and be fully aware that there may be times you will be limited from attending sessions or other programming due to Crew Member responsibilities.

## WILL I BE ABLE TO PARTICIPATE IN ON MISSION OPPORTUNITIES?

ON MISSION is the off-campus ministry aspect of Momentum. Crew Members generally have responsibilities during the afternoon times and are not able to participate in the On Mission opportunities off campus.

## WHAT MEALS ARE PROVIDED FOR CREW MEMBERS DURING THE CONFERENCE DAYS?

All meals (breakfast, lunch and dinner) are provided for Crew Members through the campus cafeteria from Dinner on Tuesday (the start day of conference) to breakfast on Sunday (the last day of conference). Breakfast is also served during the morning staff meetings that Crew Members are required to attend.



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## WHEN SHOULD I ARRIVE AT MOMENTUM?

You will need to arrive in time to attend the mandatory volunteer meeting on the Tuesday of the start of conference. The exact time and location will be communicated to you by the Crew Member Coordinator. You will also be required to join the Staff Orientation Meeting (5:30 pm) that includes all youth workers and Momentum Staff

## WHAT IS MY SCHEDULE?

Your schedule for the duration of the conference will depend on your specific role assignments, which will be covered during the orientation meeting. You should be prepared to be available for any shift. Please note that Crew Members have multiple assignments to most efficiently use your time and to best serve the conference.

## WILL I BE ABLE TO PARTICIPATE IN OTHER ACTIVITIES?

Crew Members may not participate in student activities such as afternoon auxiliary options (Your Day Your Way), sports tournaments, etc. While we want our Crew Members to have a great Momentum experience, we ask that you focus on being available to serve. If a Crew Member's youth group is present at Momentum, it is the youth group's lead pastor's choice if Crew Members may participate in nightly youth group time, as long as that Crew Member has no responsibilities to perform at that time.

## WILL I BE ABLE TO CHOOSE WHAT CAPACITY I SERVE IN?

While the best help is where it is needed most, you will be able to list your skills in the application and these will be taken into consideration as we schedule shifts for the week.

## OTHER QUESTIONS?

Please email **registration@buildmomentum.org**



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## SESSIONS

Crew Members help in the main sessions in and around the Chapel in areas such as greeters, ushers, and backstage hands. Crew Members here have continual interaction with large groups of students and are cheerful and welcoming as students enter the arena.

## CHECK IN

Crew Members who are able to arrive to the conference early on Monday can help welcome groups and lead contacts as they arrive and check in. A limited number of Crew Members are needed. Crew Members can indicate their interest to arrive Monday on their registration form.

## AUXILIARY TECH

Crew Members with specific skills can help to complement the Momentum video and audio team.

## AFTERNOON ACTIVITIES

Crew Members help prepare and run afternoon options such as sports tournaments, set up for group games, overseeing open play activities and other on campus options.

## HOSTING

Crew Members help host Power Tracks and seminars by welcoming students at the door and helping to count the number of attendees.

Crew Members at Momentum generally cover many areas throughout the day and help in great ways to make the conference a success.

The Crew Member application will provide an opportunity to indicated if you have specific skills in areas such as:

- Refereeing sports
- Operating portable audio systems
- Experience/ knowledge of working with a variety of IT equipment
- Art skills to assist art class instructors
- many more!

Thank you for being willing to serve!

Click here to access the Crew Member Application: [LINK](#)